

1. INQUIRY TRANSACTIONS

Press 1 for Share Transactions

- Press 1 for Balance
- 2 for Deposit
- 3 for Withdrawals
- 4 for Dividends
 - Press 1 for Last Year
 - 2 for Last Period
- 5 for Electronic Transactions
 - Select from the following:
 - 1: ACH
 - 2: ATM
 - 3: Audio Response
 - 4: Point of Sale

Press 2 for Draft Transactions

- Press 1 for Balance
- 2 for Multiple Drafts
- 3 for Deposits
- 4 for Withdrawals
- 5 Additional Selections
 - Press 1 for specific draft
 - Enter draft number
 - 2 for Dividends
 - Press 1 for Last Year
 - 2 for Last Period
 - 3 for Electronic Transactions
 - Select from the following:
 - 1: ACH
 - 2: ATM
 - 3: Audio Response
 - 4: Point of Sale

Press 3 for Loan Transactions

- Press 1 for Loan Balance & Payoff
- 3 for Electronic Transactions
 - Select from the following:
 - 1: ACH
 - 2: ATM
 - 3: Audio Response

Press 4 for Christmas Club Balance

Press 5 for Vacation Club Balance

Press 6 for Investments

2. TRANSFER TRANSACTION

Press 1 for Share to Draft

- 2 for Draft to Share
 - Enter amount
 - press 1 to confirm
 - 2 to cancel
- 4 for Loan Payment
 - Select account to transfer from
 - 1: Share
 - 2: Draft
 - Select loan number for payment from inquiry list.
 - Enter amount of payment
 - Press 1 to confirm
 - 2 to cancel

4. PIN CHANGES

- Enter new PIN
- Re-enter new PIN for confirmation
- Enter 1 to confirm
- 2 to cancel

5. CREDIT UNION BULLETIN BOARD

- Press 1 for General Messages
- 2 for Messages from the Loan Department

9. TRANSFER TO A REPRESENTATIVE

To return to Main Menu press #

* ENDS THE CALL

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